



# ANNUAL REPORT 2006

women against violence europe

## INTRODUCTION

We are pleased to be able to present the Annual Report of WAVE (Women against Violence Europe) for 2006. WAVE is a network of European Women's Shelters and Women Help Centres, whose activities, services and projects will be specifically described on the following pages. The work of the WAVE network in 2006 was affected by the following topics:

The Daphne Project „Bridging Gaps“ was completed, as well as the publishing of the handbook of the same name, „Bridging Gaps - From Good Intentions to Good Cooperation - Manual for Effective Multi-Agency Cooperation in Tackling Domestic Violence“.

The updating of the addresses of Women's Help Centres in the WAVE-databank was able to begin, thanks to the financial support of the Body-Shop Foundation.

A special point of focus was represented by the preparation for the on-going Council of Europe Campaign to Combat Violence Against Women, Including Domestic Violence. Also, the WAVE-Conference, which took place in Portugal in November 2006, dedicated itself to this subject.

WAVE was also actively involved in the research project CAHRV (Coordinated Action against Human's Right Violations) and organized a workshop in Budapest together with NAME, a Hungarian partner-organisation.

We hope that the Annual Report 2006 offers insight into the activities of WAVE, as well as into points of contact and ideas for engaging oneself in the area of violence against women.

The WAVE Team

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## WAVE INTRODUCES ITSELF

Women Against Violence Europe (WAVE) is a network of European Women's Shelters and Women's Help Organisations that was established in 1995 by engaged representatives of women's NGOs from six countries. The WAVE Office in Vienna coordinates the network, consisting of contact organizations, or so-called focal points, in 43 European countries. The governing body and seat of the WAVE-Office is the Association of Autonomous Austrian Women's Shelters in Vienna.

### WAVE – Structure

The Network comprises approximately 4000 women's organisations combating violence against women and children in Europe. At the regional and national level 76 Focal Points form the basis of the Network. They undertake to disseminate WAVE information regularly to groups within their network, to collate information from their national network and to pass it on to the WAVE Network or/and to the other Focal Points.

### Focal Points

Focal Points are the primary sources of information for WAVE on national and regional levels. They are national networks, most of which are specialized anti-violence-organisations. At present, there are 76 WAVE Focal Points in 43 countries in Europe. (In some countries there are two or more networking sites). Focal Points are responsible for the dissemination and collection of information. On the one side, the WAVE Office continually provides the Focal Points with relevant information (e.g. news over a special area on a national and international level...), while at the same time the Focal Points report about current developments in their respective countries.

Not only is the geographic distribution of the Focal Points important, but also the consideration of various thematic points of focus, so that a possible wide range of organisations will be addressed. The Focal Points are also the primary contact partners of affected women in regard to inquiries and in regard to research inquiries, etc. The Focal Points can revert directly back to the resources of the WAVE-network and thus further strengthen the organisations in their own countries.

## Offers from WAVE

### WAVE continuously offers:

- Networking and Information
- An annual WAVE-Conference
- WAVE Database
- Train the Trainer Seminars
- Publications/Literature
- SAVE (Sisters Against Violence in Europe)

### Projects by WAVE 2006

- Bridging Gaps – Daphne Project
- Council of Europe Campaign 2007 to Combat Violence Against Women
- CAHRV-Research Project

## Financing of WAVE

The WAVE Office receives financing for projects within the framework of the DAPHNE-Programmes of the EU-Commission as well as the necessary national co-financing through Austrian Federal Ministries like the MA 57 and the Magistrate Directorate for Foreign Relations (MDAG). Since 2003, the comprehensive activities of WAVE are being supported by the Women's Department of the City of Vienna within the framework of a three-year subsidy-agreement. In addition, in 2006, a one-time project sponsorship was received from the Body-Shop-Foundation for the updating of the WAVE-Database. We want to sincerely express our thanks to all the promoting and supporting persons.



funded by the  
European Commission's Daphne Programme

## WAVE INTRODUCES ITSELF

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### WAVE – Networking and Information

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WAVE also views itself as a European information centre regarding violence against women. Core aims and services of the European Information Centre include providing contacts and information; networking; supporting women's NGOs; promoting cooperation in Europe; providing good practice models; sensitizing the media, promoting cooperation among various institutions; and offering training programmes for the sensitising and training of professional groups in the focal area of violence against women. These areas were established in 2001 and 2002 within the framework of a two-year Daphne-Project and have been continuously developed further. On the average, the European Information Centre receives approximately 100 inquiries a month. The WAVE website, which is being continuously updated, is accessed approximately 70,000 times a month.

From the statistics, it can be seen that the circle of those who make contact with the Information Centre is very wide spread. The geographic distribution of the inquiries show, in addition, that the Information Centre is almost as equally accessed by persons and organisations in the EU countries as from those outside the EU. This diversity is also seen concerning contents: Questions concerning concrete help in a violent situation, information about legal measures or particular preventive measures, cooperation, etc. The WAVE office also offers support in searching for special organisations, programmes and projects.

### Goals of the WAVE–Network

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- to gather information in relation to male violence against women and children
- to exchange information on women's organisations, research, applicable laws and prevention strategies
- to influence national and European/international policies on violence
- to take common action and further feminist analysis
- to promote feminist analyses of violence against women
- to develop and promote criteria and guidelines at the European level in relation to legislation, services and prevention strategies
- to offer mutual aid (financial, training, resources)
- to enhance awareness and create a deeper understanding of male violence against women
- to strengthen the links between different regions in Europe
- to strengthen the rights of marginalised women

### The most frequent inquiries to the WAVE-Network

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- Inquiries from persons affected by violence, their family members and friends (within and outside of Europe)
- Inquiries from the Network - Women's Shelters/Women's organisations
- Persons seeking project partners
- Visits from international delegations
- Invitations to conferences and meetings, participation as experts
- Inquiries from students/universities/technical colleges
- Inquiries from state organisations/politics/authorities/international institutions
- Media/ public relations
- Ordering and sending of information material and publications

## WAVE Database - Update 2006

The WAVE-Database on the WAVE-homepage, which is available free of charge to all users, is one of the most important services of the network and the European Information Centre. The WAVE-website and the database are accessed approximately 70,000 times a month. A regular updating of the database is time consuming, but imperative in order to be able to offer quality service.

WAVE received a one-time sponsorship from the Body Shop Foundation for updating the address section of the database. The duration of the project is from July 2006 to June 2007.

The short-term goals of these projects are:

- To make the homepage and database more user-friendly with a new graphic design and to make the accessibility to the databank easier. Women's help establishments and help lines should be apparent at first glance.
- To update all existing addresses in 46 European countries. The existing data record has already been extended from 2,500 address entries to over 4,000 entries.
- To continuously distribute and introduce the updated WAVE-database.

A long-term goal is to improve the options for those affected by domestic violence. The WAVE office in Vienna is often contacted with requests by affected women or their help-facility care-persons to help them search for important help facilities in other European countries. Because of the ongoing and close networking with the women-NGOs concerning the updating of the database, inquiries to the WAVE-office have risen noticeably.

→ Women's help facilities that want to be included in the WAVE-database can register themselves by filling out a questionnaire on the WAVE-website under „DATABASE/ Your Details“.

→ A message will be sent every six months to all email-addresses that are collected in the database with the request to examine the data on one's own organization and update it if necessary.

**WAVE expresses its thanks to the Body-Shop-Foundation for their important support.**

## WAVE – DATABASE

WAVE has a comprehensive database on the subject of violence against women in 46 European countries. The database thematically focuses primarily on the subject of domestic violence. The database also offers information about other forms of violence against women, such as trafficking in women, female genital mutilation, violence against migrants, etc.

Access to the database is free of charge and warranted over the WAVE website: <http://www.wave-network.org/start.asp?b=3>

The database contains information on the following areas:

- Addresses of women's help facilities (women emergency numbers, women's shelters, etc.) and experts in the area of violence toward women in 46 European Countries. The information contains the activities, focuses and services offered by the respective organisations.
- Information on
  - Prevention (good practices, plans of action, training material, etc.)
  - Protection (laws, police policy, etc.)
  - Prophylaxis (support of victims of violence, health-, welfare/system)
  - Research
- Important international documents
- Important thematic literature from all European countries

## WAVE – Conference

The annual European WAVE-Conference is an important meeting for all 76 focal points of the network, in order to inform themselves, exchange information, develop common means and strategies as well as to facilitate further cooperations. The goal of the conference is to support and strengthen the staffs of the respective organisations. At the conference, all the participants should learn from each other. The exchange experience should be profitable and supportive and further strengthen the network. Through the transfer of concrete information (e.g. the use of international campaigns, resolutions for the support of persons affected by violence, implementation strategies in one's own country, establishment of organisations offering protection from violence or establishments for migrants, getting to know the Austrian types of intervention such as the violence protection law/intervention sites/women's shelters, etc.), the establishment of more effective help- and support structures should be easier. In addition, through personal contacts at WAVE-conferences, long-term cooperations are established, and deepened support for women take place.

WAVE-conferences take place according to the principle of rotation in a different European country every year, in order to divide the costs as well as to make the presence of the European WAVE-network visible and to strengthen and support the member organisations in the respective countries.

## WAVE Conference 2006

26 -28 October 2006, Lisbon, Portugal

At the WAVE Conference 2006, in Portugal, 46 representatives from 19 countries took part. The conference theme was „Campaigns, Lobbying und Marketing“. There were many reasons for this: The running of campaigns was emphasized, because of the Council of Europe (CoE) 2007 Campaign to Combat Violence Against Women. (Further information on the CoE campaign can be found on page 6). Along with comprehensive information on the campaign of the CoE, the WAVE-conference also introduced successfully implemented campaigns. Campaign focuses in the individual countries were worked on and strategies for their implementation were developed. The participants in Portugal also drew up a letter of support to the national government that requested the participation of NGOs at the CoE Campaign. Lobbying for changes in the law was also a subject. The goal was to be able to exchange lobbying tools and strategies. As a result, there was a presentation on the implementation of the Bulgarian Violence Protection Law. International agreements, guidelines, recommendations and studies for use as lobbying instruments that, above all, could be used within the framework of the European Council Campaign.

Marketing was a separate topic of discussion on which NNEDV, our partner organisation in the USA, held a separate workshop. This was an important topic because limited finances are a constant theme in women's organisations, and because marketing goes hand in hand with awareness-building and public relations work for the CoE Campaign 2007.

In 2007, the WAVE Conference will take place in Lithuania. There, among other things, a stocktaking should take place of the implementation of the Campaign on the national level. The conference should also serve to prepare for the CoE Conference in Strasbourg from 6 – 7 December 2007. This conference will also be organised within the framework of the CoE Campaign 2007 to Combat Violence Against Women, with the goal of discussing qualitative and quantitative security and quality standards for women's shelters.



On the homepage of the Council of Europe materials to be found and ordered concerning the campaign, including the poster shown above. A major goal of the campaign is the focusing of attention by the public and the media on the topic of violence against women. To reach this end, there are various means of approach: For example, a database, "Pictures against Violence", was developed in a project by the Austrian Information Centre against Violence, which contains pictures in which violence against women is focused upon with concern that through their form they strengthen the position of women. The picture databank is available free of charge, at present only in German – but pictures often need few or no words: <http://www.bildergegengewalt.net/>

## Council of Europe Campaign 2007 to Combat Violence Against Women, Including Domestic Violence

The campaign refers to a decision taken at the Third Summit Meeting of the Council of Europe 2005, in Warsaw. The Member States and Heads of Governments called for European-wide measures to combat the widespread violence against women. The CoE, as one of the foremost defenders of human rights in Europe, wants to do everything with this campaign to induce governments, parliaments and the public to act and implement effective measures.

The opening conference of the CoE Campaign took place on 27 November 2006, in Spain. The campaign will last until 8 March 2008. The Council of Europe expects during this period of time to see legal and practical changes in all 46 Member States. Violence must be hindered and sanctioned; the victims deserve protection and support. The main focus will be on supporting the Member States in their efforts to examine their already applicable provisions for combating domestic violence, ascertaining shortcomings and correcting them. The Council of Europe has prepared a homepage of their own with the most important information and documents: [http://www.coe.int/t/dg2/equality/domesticviolencecampaign/default\\_en.asp](http://www.coe.int/t/dg2/equality/domesticviolencecampaign/default_en.asp) or [www.coe.int/stopviolence](http://www.coe.int/stopviolence).

WAVE welcomes and supports the Council of Europe campaign and has created a lobbying letter which contains the most important information, as well as the possibilities for an active participation by NGOs (see page 7-10).

## Brief Overview—Council of Europe

The Council of Europe was founded in 1949 and is now a comprehensive European and international organisation. The Council of Europe is not institutionally connected to the European Union, and should not be confused with the European Parliament or the Council of the European Union (Council of Ministers). It is located in Strasbourg.

The Council of Europe dedicates itself to the safeguarding and preservation of democracy, especially regarding human rights and the protection of basic democratic principles, such as due process of law. It is a forum for the discussion of common European issues as well as for the support of scientific and social advancement.

Main institutions of the Council of Europe:

- The Committee of Ministers: the Council of Europe's highest decision-making body, consisting of the foreign ministers of all member countries.
- The Parliamentary Assembly of the Council of Europe (PACE): comprised of representatives elected by the national parliaments of the member states from among their membership, having the power to investigate, recommend, and advise.

Both institutions are supported by the Secretary-General, who is elected by the Parliamentary Assembly. This post is currently occupied by British Parliamentarian Terry Davis.

In addition to these institutions, the European Court of Human Rights was created to systematize the hearing of human rights complaints against States Parties to the Convention for the Protection of Human Rights and Fundamental Freedoms, adopted by the Council of Europe in 1950.

Council of Europe website:

[http://www.coe.int/T/e/Com/about\\_coe/](http://www.coe.int/T/e/Com/about_coe/)

Link to section for Human Rights and Equality between Men and Women:

[http://www.coe.int/t/e/Human\\_Rights/Equality/](http://www.coe.int/t/e/Human_Rights/Equality/)

## WAVE Lobbying—PAPER for the Council of Europe Campaign 1/4

### WAVE LOBBYING - PAPER on the Council of Europe Campaign to Combat Violence against Women, including Domestic Violence 2007

#### Blueprint for the Campaign adopted in June 2006!

In accordance with the Action Plan adopted during the Third Summit of Heads of State and Government of Council of Europe (CoE) Member States in Warsaw on 16-17 May 2005, a **Task Force to Combat Violence against Women, including Domestic Violence** has been set up in 2006. **Rosa Logar**, one of the founders of the **WAVE Network**, was appointed one of the experts, after nomination by Austria.

The **Task Force**, composed of eight international experts in the field of preventing and combating violence against women (the other experts come from **Croatia, Finland, Poland, Portugal, Turkey, and the United Kingdom**) will be in charge of **evaluating progress** at national level and **establishing instruments for quantifying developments** at pan-European level with a view to drawing up **proposals for action**.

The Task Force prepared a [Blueprint for a Pan-European Campaign to combat violence against women, including domestic violence](#). The blueprint was **adopted by the Committee of Ministers on 21 June 2006**.

**The WAVE Network welcomes the Council of Europe initiative to carry out a campaign in 2007 and calls upon the CoE Member States to effectively implement the campaign objectives laid out in the Blueprint.**

## WAVE Lobbying–PAPER for the Council of Europe Campaign 2/4

### What are the main objectives and goals?

- The campaign focusses on violence against women in the family and domestic unit
- According to the Blueprint, the aims of the campaign are:
  - 1) *"To raise awareness across the Council of Europe member states that violence against women is a human rights violation and encourage every citizen to challenge it;*
  - 2) *To urge states to demonstrate political will by providing adequate resources to deliver concrete results in ending violence against women;*
  - 3) *To promote the implementation of effective measures for preventing and combating violence against women, through legislation and national action plans for the implementation of the Council of Europe Recommendation Rec(2002)5 and to regularly monitor the progress achieved" (COE, CM(2006)93, p.2)"*

The Blueprint further states:

*"All measures contained in this recommendation are equally important and should be fully implemented. Recognising the different stages of member states in implementing this Recommendation, member states are urged to make significant progress during the Campaign in the following areas:*

- a. *Legal and policy measures*
- b. *Support and protection for victims*
- c. *Data collection*
- d. *Awareness raising." (COE, CM(2006)93, p.2 ff)"*

### What are the plans for implementing the campaign?

#### Structure

The implementation of the Campaign will be carried out involving the Committee of Ministers through the Directorate General of Human Rights – DG II (Equality Division), the Parliamentary Assembly of the COE, the Congress of Regional and Local Authorities of the COE in partnership with governments and parliaments of the member states, international intergovernmental organisations as well as NGOs involved in the protection of women against violence.

- The Parliamentary Assembly is very actively involved in the campaign and has a **Sub-Committee on Violence against Women**<sup>1</sup>
- The **Steering Committee for Equality between Women and Men (CDEG)** will also be involved in carrying out the campaign on the national level; each of the 46 member states of the COE has a **representative** in the Steering Committee
- **National women's NGOs** providing support services to women are explicitly mentioned as a target group the COE will work with to deliver the Campaign to Combat Violence against women

### Important documents regarding the Campaign

Recommendations 2002(5)

[http://www.coe.int/t/e/human\\_rights/equality/05\\_violence\\_against\\_women/003\\_Rec\(2002\)05.asp#TopOfPage](http://www.coe.int/t/e/human_rights/equality/05_violence_against_women/003_Rec(2002)05.asp#TopOfPage)

Campaign Blueprint

[http://www.coe.int/t/dg2/equality/domesticviolencecampaign/Source/PDF\\_EG-TFV\\_2006\\_8\\_blueprint\\_E.pdf](http://www.coe.int/t/dg2/equality/domesticviolencecampaign/Source/PDF_EG-TFV_2006_8_blueprint_E.pdf)

Contact for Focal Points and High-Level representatives on the national level

[http://www.coe.int/t/dg2/equality/domesticviolencecampaign/NationalContacts\\_en.asp](http://www.coe.int/t/dg2/equality/domesticviolencecampaign/NationalContacts_en.asp)

Stocktaking study

[http://www.coe.int/T/E/Human\\_Rights/Equality/PDF\\_CDEG\(2006\)3\\_E.pdf](http://www.coe.int/T/E/Human_Rights/Equality/PDF_CDEG(2006)3_E.pdf)

Handbook for Parliamentarians

<http://www.coe.int/t/pace/campaign/stopviolence/Source/ID%204170%20Manuel%20Parlementaires%20A5%20Gb.pdf>

WAVE Lobbying Paper and WAVE Information-Sheets for the Campaign

<http://www.wave-network.org/start.asp?b=14&sub=39>

A page regarding the Council of Europe Campaign is available on the WAVE homepage.

## Launching Conference in Madrid

27. November 2006, Madrid, Spain

## High Level Regional Seminars

21. – 22. February 2007, the Hague, Netherlands

Theme: Legal steps to combat violence against women, including domestic violence.

9. – 10. May 2007, Zagreb, Croatia

Theme: The active involvement of men in combating domestic violence.

5. July 2007, Lisbon, Portugal

Theme: Data collection.

11. – 12. September 2007, Skopje, „Former Yugoslavian Republic Macedonia”

Theme: The involvement of affected occupational groups.

4. – 5. October 2007, Helsinki, Finland

Theme: Organisations for victims of domestic violence.

## Council of Europe Conference on Quality standards for Women's Shelters

6.-7. December, Strasbourg, France

## Involvement of NGOs

WAVE offers seminars and activities on the involvement of NGOs at various conferences. If you or your organisation are interested in participating, please contact the WAVE office.

## WAVE Lobbying–PAPER for the Council of Europe Campaign 3/4

### Activities

#### On the CoE level:

- The CoE organized a **high level launching Conference** in **Strasbourg** around the **24/25 of November 2006** (WAVE lobbied for the participation of Women's NGOs working in the field at the conference)
- The CoE will further organize five high-level regional seminars
- Other activities (see Blueprint)

#### On the national level

- **Very important** for the success of the campaign will be the **activities of the member states carried out at the national level**
- In the Blueprint the member States agreed to appoint a **high-level official** and a **national focal point** to carry out the campaign (each member state will inform the CoE Secretariat about the appointment of a national Focal Point and the 46 Focal points were **published on the COE website in September 2006**)
- In the Blueprint the member states have agreed to set up national Task Forces:
  - *“Focal Points should be supported by a national Task Force on violence against women occurring in the family or domestic unit which should include women's NGOs and others working to combat violence against women. The role of the national Task Force is to support the delivery of member states' national campaigns to combat violence against women, including violence in the family or domestic unit.” (COE, CM(2006)93, p.7)*
- National Task Forces should develop their own National Campaign Action Plan based on the Blueprint. According to the Blueprint, the following steps should be included:
  - *“Analysis of the country situation to identify success and gaps in combating violence against women.*
  - *Collection and/or organisation of existing data to develop a baseline national information sheet.*
  - *Define concrete activities based on the objectives in the Blueprint to fill the gaps.*
  - *Earmark appropriate resources, identify timeframe etc.*
  - *Action Plans should be shared with the Council of Europe for information exchange.” (COE, CM(2006)93, p.7)*
- Member states are responsible for carrying out the national campaign and for **providing the necessary resources**

## How can the WAVE focal points and partners support the CoE campaign and lobby for a strong and effective campaign on the national level?

### What you can do to make the campaign a successful one:

- Get in contact with your government as soon as possible** to find out who is/will be the focal point in your country and who is/will be the **high-level official** (if you do not know that already).
- Show your interest in becoming a **member of the National Task Force**
- get involved in **planning the National Action Plan for the Campaign**
  
- Get in contact with MPs in your country who are in the **COE Parliamentary Assembly Committee on Equal Opportunities for Women and Men** and the **Sub-Committee on Violence against Women** (see previous page) <sup>1</sup>
- find out about their activities, get involved
  
- Get in Contact with your country **representative** of the **COE Steering Committee for Equality between Women and Men (CDEG)**
- find out about their activities, get involved
  
- Inform all women's NGOs** working in the field of violence against women about the COE campaign
- develop an Action Plan for the Campaign** (you do not have to invent new activities but rather build on the work you have been doing and set priorities according to what is most important in your country)
- Start to find **partners for the campaign** on the national level (women's organisations, police, the justice system, social and health services, local municipalities, equal opportunity departments, other NGOs, men's groups, Amnesty International, unions, companies, ....see also Blueprint)
  
- Distribute the Council of Europe Recommendation Rec(2002)5** <sup>1</sup> on "The protection of women against violence"
- Encourage your government to publish the COE Recommendation Rec(2002)5 in the language(s) of your country** (if they have not yet done so)
- encourage women's NGOs to **make use of the Council of Europe Recommendation Rec(2002)5 on "The protection of women against violence"** and the **Blue print for the campaign** <sup>1</sup>
  
- encourage women's NGO to **study the Stocktaking Study on the measures and actions taken in the COE member states to combat violence against women, 2006** <sup>1</sup> and **analyse the gaps in the report of your government** (for the report all governments have been asked to fill out a questionnaire on measures and actions taken to combat violence against women in their countries – the answers are not always reliable)
  
- Inform the WAVE-Office about your activities concerning the campaign regularly and send us the name of a contact person**

## DAHPNE

Many offers from WAVE were initiated and developed through the Daphne Projects of the European Commission, such as the WAVE-Database, the European Information Centre, training programmes and –concepts, etc. The last concluded Daphne Project is called Bridging Gaps, which will be more completely described on the following pages.

### What is the Daphne Programme?

Daphne is a preventively oriented programme of action of the European Commission for Combating Violence against Children, Youngsters and Women. It was founded in 1997 and has meanwhile supported over 350 projects in all of Europe.

Daphne supports the activity of non-governmental and other organisations that involve themselves in the fight against violence toward children, youngsters and women. Projects are supported that fight against every form of violence against children, young people and women (e.g. violence in the family, violence in the school and other establishments, violence at ones place of work, sexual exploitation, female genital mutilation, trafficking in women, working with offenders, etc.). The goal is to learn from each other through nets of transnational cooperation away from country borders and to develop and implement strategies. For example, the build-up and extension of multi-disciplinary nets are supported for the cooperation between non-governmental- and other organisations for the exchange of information and proven practices, as well as measures for sensitizing the public.

Under the internet address

[http://ec.europa.eu/justice\\_home/funding/2004\\_2007/daphne/funding\\_daphne\\_en.htm](http://ec.europa.eu/justice_home/funding/2004_2007/daphne/funding_daphne_en.htm)

all further information can be found.

## BRIDGING GAPS – Models for the Cooperation between Women-NGOs and State Authorities by the Prevention of Violence against Women and Children

### Basic data

End of March 2006, the one-year Daphne-project, „Bridging Gaps – Models for the cooperation between Women-NGOs and State Authorities by the Prevention of Violence against Women and Children, was concluded. The final report was sent mid-April to the European Commission. The project was financed by the European Commission, and three Austrian authorities took part as co-financing partners: The MA 57 – Women’s Department of the City of Vienna, the Ministry for Social Security, and Generations and Consumer Protection and the Magistrate’s Department for Foreign Affairs.

### Content and goal

A central focus of this project was the exchange of experiences on cooperative structures regarding domestic violence. Within the framework of two workshops, it was ascertained how women’s NGOs and state authorities can work together in violent situations and thereby prevent violence against women and children. Based on the experiences of the participants, indicator and guidelines for good cooperation were established, as well as strategies for implementation. Beyond this, a catalogue of guidelines for good cooperation was compiled.

### International Conference – Transcend Borders

On 23 January 2006, WAVE organised an international conference in the Vienna City Hall with the title, „Bridging Gaps-Working together for the prevention of violence against women and children“. Sonja Wehsely, City Councilor for Integration, Women’s Affairs, Consumerism and Personnel of the City of Vienna, opened the conference and organised a press conference for the media. Within the framework of this conference, the existing results of the project were introduced to the 250 participants and discussed. In order to strengthen the thoughts on cooperation through the project, the Bridging Gaps-partners were asked to invite two important cooperation partners for their respective countries (from the areas of police, justice or administration) to the conference. The conference continued the next day with a workshop for the partner-organisations and their guests. The entire documentation of all the given talks at the conference can be downloaded at the WAVE homepage.

**The result:** Manual for Multi-Agency cooperationen, „Bridging Gaps – From good intentions to good cooperations“

The catalogue, with guidelines for good cooperation, as well as the results of the conference and the subsequent workshops, was further elaborated in a manual: „Bridging Gaps – From good intentions to good cooperation – Manual for effective multi-agency cooperation in tackling domestic violence“. The handbook therewith constitutes the final results of the project; it is drafted in English but there are already many requests for translations.

530 copies of the handbook were printed in mid-June 2006, but it is also accessible in a free downloading-version on the WAVE-homepage: <http://www.wave-network.org/start.asp?b=15>. Electronic versions have also been distributed to all organisations of the WAVE Network, as well as to public agencies that work in the area of violence prevention and –intervention.

## International Conference: Transcend Borders

Vienna, 23 January 2006



Photos from left to right:  
Maria Rösslhuber and Karl Doutlik,  
Sonja Wehsely, participants

## Bridging Gaps Project-Partners

Rosa Foundation, Prague (Czech Republic),  
Women's Shelter, Tartu (Estonia),  
Cora – Intervention Project, Rostock (Germany),  
Frauenberatungsstelle Gladbeck – Women's Counselling Centre, Gladbeck (Germany),  
NANE – Women's Rights Association, Budapest (Hungary),  
Vilnius Women's House, Vilnius (Lithuania),  
Centre Praw Kobiet, Warsaw (Poland),  
SOS Drustvo Telefon – Helpline for Women and Children, Ljubljana (Slovenia)

## Associated Partners

Ministry for the Interior Vienna, (Austria),  
L.O.K.K., Copenhagen (Denmark),  
FNSF – Fédération Nationale de Solidarité Femmes, Paris (France),  
Fenestra, Kosice (Slovakia)

## WAVE-Publications at a Single Glance

All publications can be downloaded free of charge on the WAVE homepage. The publications are described more specifically on the following pages.

- Manual, "Bridging Gaps – From good Intentions to good cooperation" - Manual for effective multi-agency cooperation in tackling violence against women
- "Away From Violence – guidelines for setting up and running a women's refuge"
- "More than a Roof over your Head" ("Mehr als ein Dach über dem Kopf")
- Prevention of violence against women
- The Austrian model of intervention in cases of domestic violence
- WAVE report for the 49th session of CSW, March 2005
- WAVE Training Handbook on the Combating of Violence against Women (The only handbook which cannot be downloaded)

The semiannual journal, „Fempower“ had to be discontinued for cost reasons in 2006. The WAVE-Newsletter has also appeared irregularly during the last year but we are endeavouring to send it out monthly in future

## "Bridging Gaps – From good intentions to good cooperation" Manual for effective multi-agency cooperation in tackling domestic violence

The manual contains standards and experiences in order to promote more efficient cooperation among organisations working in the field of violence against women. Through good cooperation and working together, the measures aiding affected persons can be improved, and additional prevention of violence will also be achieved. No organisation can win the fight against violence alone. In the Handbook, which at the moment is only published in English, the experiences of 12 project partners from 11 European countries have been included within the framework of the Daphne Project, „Bridging Gaps“. The goal of the Handbook is to contribute to the development and improvement of multi-agency cooperation by providing background information, as well as concrete instructions and recommendations.

In addition to a theoretical introduction to the subject of violence against women, the needs of those affected are addressed, focusing on how they can be best supported. Furthermore, the surrounding conditions for cooperation-structures are explored, such as that the organisations must be provided with corresponding resources. Important is also that these organisations fulfil basic standards, as one of the main concerns of the manual is the protection and security of those affected. All organisations that are confronted with the subject of violence against women have the responsibility to provide for the protection and security of the victims. In the manual, there are recommendations how they can be implemented.



Once the base-structures have been created, cooperation can be built up. What cooperation models there are, as well as the problems and solutions that exist are addressed by the project partners. In the attachment, exercises are to be found providing information about the establishment of a „round table“ to set objectives and work methods, as well as examples of successful cooperation and project partners.

There are already many requests for a further project and for the translation of the handbook into other languages. The handbook can be accessed free of charge on the WAVE homepage, under „publications“. The printed version of the manual can be ordered, with the payment of the shipping costs, from the WAVE office.

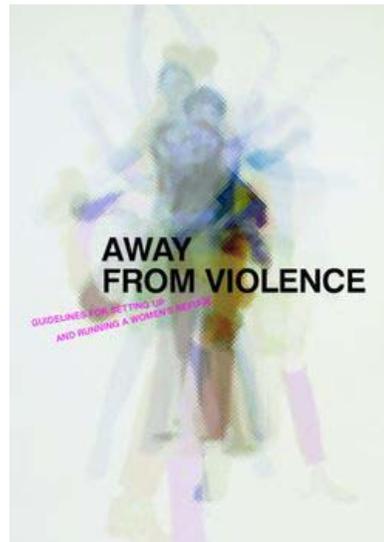
## A Way Out of the Violence

### Handbook on the build-up and organisation of a women's shelter (DAPHNE Project 2003)

The WAVE office received many enquiries from women and women's groups who wanted to establish a women's shelter and needed basic information in regard to the necessary planning, as well as to what is required for the establishment of a women's shelter. The handbook was developed within the context of a Daphne-Project. „Away From Violence“ dedicates itself primarily to the supply of practical information for the implementation, planning, organisation and work in a women's shelter. The publication also contains a theoretical part that concerns itself comprehensively with violence against women and children. A team of eight experts from different countries contributed to the compilation of the material, incorporating a wide spectrum of practical experiences within many European countries.

The handbook has already been translated from English into the following languages:

- German
- Finnish
- Italian
- Portuguese
- Hungarian
- Bosnian-Croatian-Serbian
- Lithuanian



From 6-7 December 2007, a conference will also take place within the CoE Campaign 2007 to Combat Violence Against Women about women's shelters in Strasbourg. The goal is to discuss guidelines for qualitative und quantitative security and quality standards for women's shelters.

WAVE will bring in the expertise of the network and the handbook, „Away From Violence“, as to secure a broad participation by NGOs.

## Improve – Quality Service for victims of domestic violence

For 2007, a further Daphne-Project – „IMPROVE – Quality Service for Victims of Domestic Violence“, has been approved. It is a succession project to the Daphne-Project „Away from violence/Ein Weg aus Gewalt“. 15 women NGOs from 14 countries are participating in the project. The handbook will be translated into 6 further languages:

- Polish
- Rumanian
- Estonian
- Slovenian
- Slovakian
- Greek

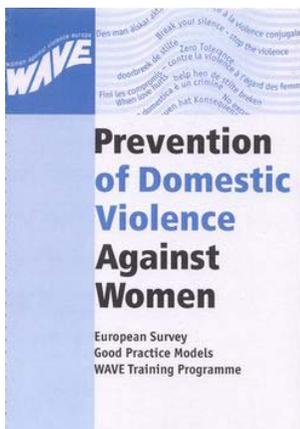
In addition, a concept for Train the Trainer Seminars based on the handbook will be developed. Two seminars will take place in Vienna, wherein promoters will be trained. In subsequence, promoter seminars will also be held in the partner countries.

## Further PUBLICATIONS AND ARTICLES

All articles and publications can be downloaded free of charge from WAVE homepage: <http://www.wave-network.org/>

### Prevention of Domestic Violence Against Women

European survey, Good Practice Models, WAVE Training Programme (2000)

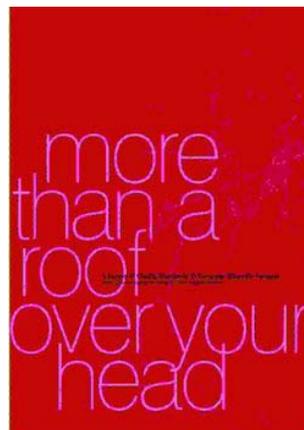


This brochure concerns itself with preventive measures in Europe to combat violence against women. The enquiry survey's the importance of preventive measures within the individual EU-States and the Candidate-Countries. In addition, also good practice models of individual states are surveyed.

The goal is to provide proven support sites, as well as how prevention strategies were effectively implemented. Target groups are women, NGOs and government organisations, as well as all those that want to include the prevention of violence in their work plan.

### More than a roof over your head

A survey of quality standards in European women's shelters



The present study concerns itself with eleven minimum standards for women's shelters that were defined at a conference of experts in Cologne, in March 1999. The principle concern of the study was to ascertain to what extent these standards exist in the EU- and EU-Candidate Countries.

In addition to the presentation of results, a further goal of the study was to stress what an important role women's shelters play in the prevention of violence against women, what principles exist in women's shelters work and why they are more important to offer as support than a roof over one's head.

### Beijing+10

**WAVE-Report on the Situation of Women that are Affected by Violence in Europe, for the 49th Women's Status Commission, March 2005**

Rosa Logar (WAVE) wrote this report that, in addition to the situation of female victims of violence in Europe, also contains recommendations from WAVE to the EU and suggestions for efficient help for women that are affected by violence.

### The Austrian Intervention-Model for Cases of Domestic Violence

Expert article by Rosa Logar to the UN-Study against Violence toward Women, Vienna, Austria, 17.-20. May 2005

The UN „Division for the Advancement of Women“, in cooperation with the „UN Office on Drugs and Crime“, organised a meeting of experts on „**Good practices by the Combating of Violence against Women**“. The meeting delivered an important contribution to the UN Study of the Secretary General on all forms of violence against women. This study was requested by the General Assembly (A/RES/58/185).

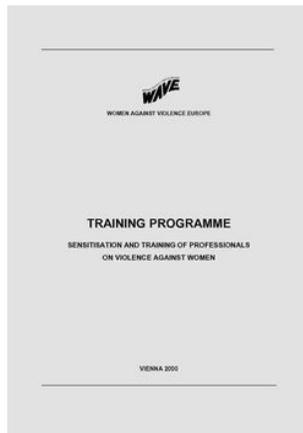
The UN- Study has meanwhile also been published and can be downloaded under the following link: <http://www.un.org/womenwatch/daw/vaw/>

## WAVE TRAINING HANDBOOK FOR COMBATING VIOLENCE AGAINST WOMEN

### Sensitizing and Training of Occupational Groups/Experts against Violence toward Women (2000)

The Training Handbook contains basic information and also training material in regard to the subject of violence against women. In addition, the handbook contains information and training material that is geared to the needs and specifics of the following occupational groups and can be used for the conducting of training for these occupational groups:

- Police
- Justice
- Experts in the area of health
- Experts in the psycho-social area



Special attention is placed by training on the awareness-building of experts in the contact with victims of violence against women and children, as the manner in which they react can be decisive for the assistance and further development of the operative support of the victim. Effective means for prevention of violence for the victims are professionalism, trust and the providing of quick, efficient support.

The **Handbook** is the only WAVE-publication that is not available in a free download-version on the home page. It can **only be obtained with a WAVE Train-the-Trainer Seminar**. If you are interested in such a seminar, please contact the WAVE Office: [office@wave-network.org](mailto:office@wave-network.org).

### Train-the-Trainer Seminar

The first Train-the-Trainer Seminar was held as part of a Daphne-Project in September 2000, whereby the adjoining handbook was developed. With this handbook, experts from women's help establishments were trained as trainers and multipliers, so that they could themselves initiate and conduct similar seminars in their own country.

Prerequisite for the conducting of the Train-the-Trainer Seminars:

- Personal (preferably at least two years) experience in work with violence-affected women within a women's help establishment.
- A feminist attitude
- Experience in work with groups and training experience
- Participation in a WAVE Train-the-Trainer Seminar

The complete handbook, „WAVE Training Programme” should only be given further to trainers that fulfil the above mentioned criteria.

If you are interested in a Train-the-Trainer Seminar, please contact [office@wave.network.org](mailto:office@wave.network.org)

## CAHRV Publications

All publications of CAHRV, as well as the reports of the CAHRV-conferences and reports are to be found under: <http://www.cahrv.uni-osnabrueck.de/reddot/>

- Humphreys, C./ Carter, R. et al. (2006): The justice system as an arena for the protection of human rights for women and children experiencing violence and abuse
- Martinez, M./ Schröttle, M. et al. (2006): State of European research on the prevalence of interpersonal violence and its impact on health and human rights
- Schröttle, M./ Martinez, M. et al. (2006): Comparative reanalysis of prevalence of violence against women and health impact data in Europe - obstacles and possible solutions. Testing a comparative approach on selected studies
- Hanmer, J./ Gloor, D./ Meier, H. et al. (2006): Agencies and evaluation of good practice: domestic violence, rape and sexual assault
- Puchert, R./ Busche, M. et al. (2006): Protective environmental factors securing Human Rights. A literature review
- Puchert, R./ Busche, M. et al. (2006): Protective environmental factors securing Human Rights. Structured map of literature

## Coordination Action on Human Rights Violations (CAHRV)

CAHRV is a European research network in which WAVE is also involved. It is a pool of research institutions, scientists and networks that examine human rights violations in interpersonal relations with an aim for comparative research. The University of Osnabrück, WAVE, as well as approximately 200 researchers are involved in the research project. Head of the project is Professor Carol Hagemann-White from the University Osnabrück. The project is financed over the 6th Support Programme of the European Commission. The goal is to establish a systematic overview of research results as well as deficits in the area of the measures for protection from violence. Within the framework of the CAHRV-Project, WAVE has taken over the following responsibilities:

1. Organisation of a CAHRV-workshop in Budapest under the title: “Good Practice in Tackling Violence against Women and Children - European Research & Practice”, together with the Hungarian partner-organisation NANE, as well as documentation of the workshop and its results. The workshop took place from 19 – 24 September 2006.
2. Ascertainment of the applicableness into practice of scientific research by means of a questionnaire and its analysis.
3. The writing of a country report on the situation of research and good practices in regard to interpersonal violence (domestic violence) in Eastern Europe. This represents the largest and most complex area of the project. The job consists therein of collecting works of research and knowledge about literature, studies, and evaluation reports in the form of a report on the subject of violence against women and children in the new EU-Countries as well as in the EU-Candidate Countries such as, for example Rumania, Croatia, Bulgaria and Turkey.

The CAHRV Project will be completed in April 2007. A successive project with the name CAHRV Equality, in which WAVE will again take part, is already being planned.

## SAVE – Sisters Against Violence Europe

### Solidarity Account for Women's Shelters Initiatives in Eastern Europe

At the specialist symposium, „30 Years Womens Shelters Movement in Europe“, on 9 December 2002, financial support for the colleagues in the Eastern European neighboring states was initiated by staff members of Austrian women's shelters.

### The Goal of SAVE

SAVE supports service and counselling centres that help women and children affected by violence. SAVE tries to offer support until public authorities in these states assume their responsibility and guarantee financial support themselves for these establishments.

### We help because:

- Violence against women and children is a human rights violation
- Violence represents a severe threat to physical and psychological health
- Violence against women and children affect everyone
- Women's organisations, above all in Eastern- and South Eastern Europe, still do not receive any governmental financial support, although they efficiently and professionally combat violence against women and children.

The Association of Autonomous Austrian Women's Shelters, in concern to this, has established an account for financial support:

SAVE – Sisters Against Violence Europe

Bank Austria/CA

BLZ (Bank Code Number): 12000

Account No.: 00610782047

In the name of Association Autonomous Austrian Women's Shelters/SAVE

Contact and monitoring of the Account: Tel. +43/1/548 27 20 or Tel. +43/1/5440820

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Charter member WAVE, Chairperson

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Director

Mag.<sup>a</sup> Alina Zachar  
Project Coordinator since February 2006

### Former Staff Membersa and Trainees

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Project Staff Member until July 2006

Mag.<sup>a</sup> Martina Katharina Steiner  
Project Staff Member until January 2006

Mag.<sup>a</sup> Kumru Uzunkaya  
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Mag.<sup>a</sup> Brigitte Mitterndorfer  
(AMS-Trainee and Staff Member)

Sarah Bouars  
(Leonardo-Trainee)



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